

Client Success Story

BACKGROUND

Ron Evans is a business owner and homeowner who has struggled with a common challenge: finding reliable contractors for maintenance and improvement projects. For years, Ron faced frustration in finding skilled professionals who could handle smaller and specialized jobs. Ron needed someone who was a dependable partner without coordinating with multiple vendors.

Three years ago, while looking for maintenance help, Ron found Mr. Handyman of Scottsdale's flyer and has used them as his go-to resource for both his residential property and his business.

"They're affordable, compatible, and get the job right the first time."

-Ron Evans

CHALLENGES

Before engaging with Mr. Handyman, Ron had several persistent obstacles: He had difficulty securing contractors for smaller jobs, as many service providers were not interested in taking on projects that weren't large-scale renovations. Ron also struggled to find skilled labor across multiple trades. Time wasted in vendor coordinating and constant scheduling headaches for tasks such as electrical, plumbing, and painting became increasingly frustrating. What's worse, Ron started worrying about the results he was receiving, with several previous experiences leaving him unsure of whether contractors would show up on time or complete the work effectively.

OUR SOLUTION

When Mr. Handyman came onto the scene, they addressed Ron's challenges by providing comprehensive, multi-trade services through one single partner. Mr. Handyman provides reliable scheduling and punctuality, consistently showing up on time with straightforward appointment booking. And the service provided ranged from small maintenance tasks to larger skilled labor projects, all while maintaining transparent pricing without surprise costs or complications.

OUTCOME

Since partnering with Mr. Handyman three years ago, Ron has experienced consistent on-time and on-budget project completion and satisfaction with jobs ranging from electrical work to painting to plumbing, all finished directly as promised. He now has the peace of mind of knowing that quality comes with confident work and eliminating costly do-overs.

The partnership has led to improved business and home maintenance efficiency. Both properties have faster resolution of issues with minimal needed coordination. But, perhaps most importantly, Ron loves the hassle-free service experience, where each is scheduling, reliable communication, and professional execution have eliminated his frustrations.

